Learning Resources Advisory Committee Agenda
September 27, 2017
3:00pm

Lakeland Location: LTB 1295       Winter Haven Location: OCPA 101

Meeting Facilitator: Courtlann Thomas

In attendance: Beth Pendry, Sally Fitzgerald, Michael Derry, Meghan Cavanagh, Lee Childree, Rebecca Pugh, Kristen Jernigan, Gwen Philips, Courtlann Thomas, Kayla Wyman, Tina Hanson, Jarrod Jones

I. Roll Call & A Few Notes

Welcome to our new members & thank you to those of you who chose to serve another year! Chris, the director of the Winter Haven library & TLCC, is currently on vacation. Normally, Chris & Courtlann co-chair this committee. She will be at the next meeting in November.

II. NCLCA Conference

This week Gerry Hubbs (Director, TLCC WH), Kim DeRonda (Director, TLCC LK), and Mike Whann (Tutor Trainer, LK TLCC) are at the NCLCA (National College Learning Center Association) Conference in San Antonio, TX. This is the first time anyone from Polk State College has attended this particular association’s conference. The conference is directed towards tutoring in an online environment.

III. Update on Online Tutoring Pilot- Spring 2018

This is the product of Kim & Gerry’s innov8 project this past year which was an Online Tutoring pilot with Polk State tutors. This will supplement Smarthinking & Face to Face tutoring. The primary purpose of having this online supplement is to work with online students who do not have the capacity or the funding to be able to supplement face to face in the online environment. They have been working with instructional technology on how to physically roll out the pilot and how it will look. They decided the best platform would be Canvas. Faculty on both campuses have been chosen to help with the pilot. Soon, they will be creating policies and procedures not only for the tutors on where they will work, how they work and how they will be paid but also for students and how the tutoring will help them. Right now, the focus is writing and if it is successful it will then open up to other areas of tutoring as well.

The timeline for the project- Pilot- Spring 2018, Open to all English faculty that teach online- Fall 2018, then, if the pilot is successful, it will roll out for all other faculty who require a paper to be written for their online course- Spring 2019.
IV. Printing in the Libraries & TLCCs

In January, the Libraries & TLCCs received new printers/copiers. The old print solution in the Learning Resources department was really antiquated for the students. They would have to use a $1 bill to purchase a copy card which would have $.50 pre-loaded on it. Students also had to reload the card but with cash only. The LR department finally decided to go with Boring, who also provides and services all the staff & faculty printers/copiers on campus. Unfortunately, there have been several issues since the switchover. The main issue is that Boring maintains the copy/print machines, EFI maintains the print kiosks that take the debit/credit card payments and our IT department also handles certain issues and everyone wants to blame the other. Another issue is our network. It seems as if the network is not fast enough to upload documents from the computer then download the document to the printer. Also, the entire printing process has been crashing when a student sends a document to print from Google Chrome. A few machines had to be unplugged and restarted when students use Chrome to print. Printing PDFs has also been very frustrating. On a brighter note, the Boring/EFI customer service representatives have been pleasant.

UPDATE: Our IT dept. is currently working on a fix for our printing issues and should be resolved by next week.

Please let the Chris or Courtlann know if you hear of any printing/copying comments or complaints from students.

V. Banned Book Week Celebration – October 2 – 5, 2017

Every year the ALA (American Library Association) celebrates banned book week. It’s a week to bring awareness to censorship & book censorship. Every year all across the country schools and libraries have books that are challenged and removed from shelves for various reasons. This year we have pushed our banned book week celebration back one week because of Hurricane Irma. Several events will be happening on the Lakeland campus in honor of banned book week. The Lakeland TLCC will have a scavenger hunt. When students complete the scavenger hunt they will have their name placed in a drawing. The first four that are drawn will receive a banned book week tote & $20 amazon gift card. Information about the scavenger hunt will be posted all over campus. The Lakeland TLCC will also have adult coloring. The Lakeland Library will have faculty reading portions of banned books throughout the week. There are still spots available so if you are interested in participating please email Courtlann.

VI. Redesigned LIS 2004 Course

Back in 2000, a course was created statewide among the libraries in the community college system called LIS 2004 - Introduction to Internet Research. This is a one credit course and it teaches students how to think about research from a critical point of view. This past year the LRLC committee, which is a statewide committee of directors, decided the course language and content was really outdated and needed to be updated. The American Associates of College and Research Libraries also came up with a new framework for information literacy so they felt this was the perfect time to update the LIS 2004 course. The new curriculum will be rolled out in January if it has been approved by AQC.

Discussion ensued about how students could take ENC1101 & LIS 2004 together to enrich the research process during ENC1101 courses & how to recruit students to take the LIS 2004 course.